



Invested in You.
Washington State Bank

**Summer
2026**

Staff Spotlight



Jessica Adams

Retail Banker

Jessica Adams recently began her journey with WSB, as a Retail Banker in our Pella branch. She brings over two years of banking experience to her role, as well as nearly 20 years managing Taco Johns in the Pella community.

Jessica (Jess) was raised in Wisconsin before moving to Iowa as a teenager and graduating from Pella High School. She and her husband (Dan) reside in Pella. They have three children: Tracy, Macie (recent grad of Pella High School), and Joe (Pella Middle School this fall), as well as two grandchildren: Aubrey and Hudson.

In her free time, Jess enjoys gardening, and spending time with family and friends. Jess stated she is excited to get back to working in the community she calls home.

Bank Impersonation Scams on the Rise

We are warning consumers to stay vigilant as bank impersonation scams continue to increase in Iowa and nationwide. Scammers are using sophisticated tactics, including artificial intelligence (AI)-driven voice cloning, spoofed phone numbers, text messages and emails to make it appear banks are contacting customers directly. According to the FBI, more than 5,100 complaints involving bank impersonation scams have been reported since January 2025, with reported losses totaling more than \$262 million.

What is a bank impersonation scam?

Bank impersonation scams occur when fraudsters pose as a bank employee, law enforcement officer or fraud department representative to trick consumers into sharing sensitive information or transferring money. In many cases, scammers claim there is suspicious activity on an account and pressure consumers to act immediately to “protect” their funds.

These scams can look remarkably convincing. For example, fraudsters may spoof a bank’s actual phone number and reference recent transactions to gain trust with the customer. Some scammers even direct consumers to move money to a “safe” account, which is being controlled by the criminal. Scammers are also utilizing AI tools to create realistic voice messages and impersonation attempts designed to sound authentic. According to McAfee, AI can now clone a person’s voice in as little as three seconds.

How can you protect yourself?

To help detect these scams, slow down and independently verify any unexpected request involving financial information or account activity. Below are some tips to help you steer clear of bank impersonation scams:

- Hang up and contact your bank directly using a verified phone number.
- Never share online banking credentials or account information during an unsolicited phone call or text message.
- Do not send money or approve wire transfers based on pressure or urgent claims.
- Be cautious of caller ID, as scammers can spoof legitimate phone numbers and use AI-generated messages to appear credible.
- Monitor account activity regularly and report suspicious activity immediately.

These tips are provided by the Iowa Bankers Association.

Invested in You - Washington, Fairfield, Columbus Junction, Pella

Nacho Average Teacher Returns

Many of our local educators were excited for the return of chips and salsa from Washington State Bank to celebrate Teacher Appreciation Week in May! Each branch delivered the treats to their local school districts for a total of 22 buildings. The buckets that held the chips were personalized for each district and chips and salsa were prepared by local restaurants. On the left, Jen Bailey is shown delivering to Pella Middle School. On the right, Jessica Anderson is shown delivering to Fairfield Middle School.



Local Scholarship Recipients

Each year, WSB awards local graduates with scholarships to use while in college. This year's recipients from left to right, top to bottom are: Carson Brown (Washington), Avalyn Light (Fairfield), Milo Van Haaften (Pella High), Presley Hora (Washington), Jaslene Camarillo (Columbus Community), Kennedy Rife (Louisa-Muscatine), Caden Greiner (Washington), Emma Gerling-Morris (Iowa Conservatory, ICON), Drew Conrad (Washington), and Julia Shmalcs (Pella Christian).



WSB Helps Build Beds for Area Non-Profit

Staff from three of our locations gathered one evening to build 10 beds for the Washington County Sleep in Heavenly Peace Chapter (now serving Keokuk County as well). Later on, three of our staff members were able to go along with the delivery of some of the beds to families in need.

To learn more or to get involved, visit their website:
<https://shpbeds.org/chapter/ia-washington-co/>

4 Locations To Serve You!

Washington - 121 S Marion Ave. | Fairfield- 1706 W Burlington Ave.

Columbus Junction- 134 Main St. | Pella - 703 Main St.

(800)-714-2287 washsb.com

