

# Invested in You. Washington State Bank

# Fall 2022

# Staff Spotlight



# **Mayra Castillo**

Personal Banker

Mayra is originally from Columbus Junction and graduated Columbus Community- Go Wildcats! She began working for Columbus Junction State Bank as a Teller in 2014 before the acquisition. Mayra has since moved into the role of Personal Banker and is continuing to be trained on a variety of customer service skills. She loves being able to meet new customers and help them with their banking needs. Mayra is bilingual and enjoys being able to translate for lenders and helping our Spanish speaking customers feel more comfortable discussing their finances. Mayra and her husband, Jay, have two children. Lily is six years old and Jagger is one year old. In her free time, Mayra enjoys spending time with her family, watching movies and football games.

# Things to Do to Protect Yourself Online

Your online accounts, computer, and phone hold a lot of your personal, financial, and health information. Information that's valuable to you — and to scammers who try to steal it. Here are five things to do to keep hackers out of your accounts and your personal business.

#### 1. Lock down your online accounts

Your password is the key to all the personal information in your account. Make it long. Avoid common words. And don't re-use it.

If it's available on your accounts, turn on multi-factor authentication for an extra layer of security.

#### 2. Secure your home Wi-Fi network

Your wireless network is the hub that connects your devices. To protect it from hackers:

- encrypt it
- change your default passwords
  - and keep it up to date

#### 3. Protect your computer and phone

Once your home Wi-Fi network is secure, focus on protecting your devices.

If you use a computer to go online, make sure your security software, operating system, and Internet browser are up to date. Turn on automatic updates to keep up with the latest protections.

Keep your phone up to date, too by updating your software when available.

#### 4. Recognize attempts to steal your personal information

Scammers try to trick you into giving them your personal information. They'll pretend they're with an organization you know well — like Apple or Amazon — and make up a reason they need some info from you. They've also impersonated FedEx, the Postal Service, the Social Security Administration, and the FTC.

If you get a phishing email or text message, report it on the FTC website.

#### 5. Back things up

Back up important information you have on your computer and phone. That way, if something does happen, you can recover your information.

This article is a summary of the following:

Puig, Alvaro. "Five Things to do to Protect Yourself Online." Federal Trade Commission Consumer Advice. October 4th, 2022. https://consumer.ftc.gov/consumer-alerts/2022/10/five-things-do-protect-yourself-online?utm\_source=govdelivery

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#### 2022 Ca\$h Mob Season Comes to an End

This year our "Ca\$h Mob Crew" visited 6 local businesses in our communities! At each location, we provided coupons to patrons to use towards their purchases and help promote shopping and dining local. We thank everyone who came out to support these events and look forward to the ones to come in 2023!

Shown on the left at Wolf Floral are: Jaden Chalupa, Margaret Stauffer. Doris Mougin, Sue Basten, Cheryl Chalupa, Kim Hazelett, Tami Schweitzer, and Kara Booth.

## Stauffer Recognized for 50 Years in Banking

Margaret Stauffer was recognized by the Iowa Bankers Association earlier this fall for her 50+ years in banking at the Annual Convention along with 18 other 50 year bankers! We are truly grateful for her and her husband, Dan. Congratulations, Margaret!





## **Open Mic Night at First Fridays**

Each month Fairfield's First Friday Art Walk committee puts on a series of events. This year we sponsored the September Open Mic Night held in the park. Our staff handed out bubbles and glow sticks and enjoyed the musical entertainment.

In the first photo from left to right are: Kara Booth, Jessica Anderson with her daughter, Piper, and Lisa Campbell.







### **Columbus Days 2022**

At the beginning of October, the annual Columbus Day celebration was held not one, but two days this year to honor the 100th anniversary of the Swinging Bridge. WSB had Hawkeye Photo Booths come out on Saturday to help capture the day. In the afternoon staff participated in the parade. The wonderful float they created took 1st place in the float competition. Congratulations to the staff in Columbus Junction for their hard work!

# 3 Locations To Serve You!

Washington - 121 S Marion Ave. | Fairfield- 1706 W Burlington Ave. | Columbus Junction- 134 Main St.







