



Invested in You.
Washington State Bank

**Summer
2019**

Staff Spotlight



Holly Rich

Personal Banker

Holly grew up in Washington and graduated from WHS in 2007. She then attended the University of Iowa where she earned her Bachelor's Degree in Business with a minor in Dance. In 2012, Holly began working in Teller Services at Washington State Bank. She then worked her way up to her current role as a Personal Banker. Her day-to-day activities include managing card services at all three locations, and most recently she began managing our Mobile Wallet system. She also serves on the Marketing Committee at WSB and enjoys helping out at the events. Holly currently resides in Washington with her husband, Kyle, and their young son, Berrett. In her free time, Holly enjoys teaching dance at Stairway to the Stars, and engaging in outdoor activities with her family.



WSB Makes Summer Banking A Breeze

Summer is officially here, and that means tons of traveling plans with family and friends! You may be focusing on making sure you have everything packed for your next trip, but have you made a checklist for your banking activity? Here's some things you should do before embarking on that next adventure, as well as some helpful tech-tips while you're away.

No one likes having their transaction denied when they're on vacation. In order to avoid this annoying incident, call Washington State Bank and let them know of your travel plans so your card activity does not come up as suspicious. You should also make sure your contact information is up to date in case the Bank has any questions regarding your recent activity, and should be aware of any spending limit you may have on that card. If you wish to have that limit changed while on your trip, one of our Customer Service Representatives can help you make the adjustment.

Just because you're leaving home doesn't mean you can't stay up to date on all of your account activity. Our Online Banking and Mobile App make banking on the go easy. Using your electronic device, you can pay bills, monitor recent activity, deposit checks, and transfer money from one account to another. If talking on the phone is your preferred method, Washington State Bank also offers 24/7 Telebanking. The same services are available for Telebanking as Mobile and Online Banking.

Washington State Bank is also happy to support Mobile Wallets for debit cards. Using your Mobile Wallet while on vacation can make any transaction process faster, as well as lower your risk of fraudulent activity. However it is encouraged that all card holders still carry their debit cards with them on vacation as not all vendors have card readers that accept this form of payment. For more information, visit our website at washsb.com, or call (800)-714-2287. Washington State Bank would like to wish all of our customers a safe and happy summer wherever they may be heading!

Invested in You - Washington, Fairfield, Columbus Junction



Brittany Gavin

Roxanne Bush

Dawn Ledger

Jeff Vetter

Four Recent Promotions At WSB

In April, Washington State Bank was pleased to announce the promotion of Brittany Gavin to Branch Manager in Fairfield. Brittany has joined Vice President, Mike Greiner in offering lending services to the Fairfield area.

In May, WSB also announced the promotion of Roxanne Bush to Assistant Vice President/Retail Operations Officer. Roxanne oversees retail operations in our Washington location. That same month, Columbus Junction Branch Manager, Dawn Ledger was promoted to Vice President and Jeff Vetter was promoted to Vice President/Information Systems Officer. Dawn will remain as the Branch Manager in Columbus Junction as well as continuing to offer lending services to the community. Jeff will continue to be in our Washington location and oversee operations at all three locations.



Seven Local Graduates Awarded WSB Scholarships

(From L-R) Ben Schiefer, Danae Drish, Ellie Ledger, Emma Freyermuth, Madelyn Janecek, Alondra Guerrero-Caballero, & Quinn Ledger were our well-deserving scholarship recipients for 2019. We wish them all the best of luck in their future!



WSB Wins Best Booth at Kidzfest!

This year's Kidzfest theme was Investigating Health, so our Marketing Committee came up with a fun game called "Who Robbed The Bank?". The children used invisible ink pens to read the clues on the boards to help solve the mystery. We were awarded "Best Booth" and were given a trophy to showcase in our Washington lobby.



Fun in the Sun Contest!

We will be having our annual Fun In The Sun Giveaway on our Facebook and Instagram pages until July 31st! Pick up a pair of WSB sunglasses from one of our Bank lobbies, snap a picture with the sunglasses, and post it to either Facebook or Instagram using the hashtag #WSBFunInTheSun. The post with the most "Likes" will win a \$100 gift card to a local grocery store!

3 Locations To Serve You!

Washington - 121 S Marion Ave. | Fairfield- 1706 W Burlington Ave. | Columbus Junction- 134 Main St.



(800)-714-2287 www.washsb.com

